

Contact form



Dear guest,

We look forward to welcoming you to our event. Due to the coronavirus pandemic, there are a few particularities to be taken into account. Despite the special circumstances, we hope you enjoy the performance!

If you do not use the Luca app, please bring this completed contact form with you to the event in addition to your ticket, photo ID, and currently valid proof of test, vaccination, or recovery.

One form per household must be submitted to the entrance control.

Please note the data privacy information on the reverse side.

| | |
|--------------------------------------|--|
| Event date | |
| First and last name 1 | |
| If applicable, first and last name 2 | |
| If applicable, first and last name 3 | |
| If applicable, first and last name 4 | |
| Address | |
| Telephone number | |

Minimum distance

Please keep a sufficient distance from other people during the event. A medical mask must be worn even when you are in your seat.

Exclusion from participation

Please note that you are not permitted to attend the event if you

1. are subject to a self-isolation requirement in connection with the coronavirus, or
2. are experiencing typical symptoms of a coronavirus infection, such as shortness of breath, new cough, fever, or loss of smell or taste.

Data privacy information on the collection of personal data in accordance with the Coronavirus Ordinance

1. Responsibility for data processing

The Festspielhaus- und Festspiele Baden-Baden gGmbH, General Manager Dr. Ursula Koners, Beim Alten Bahnhof 2, 76530 Baden-Baden is responsible. You can reach us at tel.: +49(0)7221 - 30 13-0, by e-mail at info@festspielhaus.de, or via our website <https://www.festspielhaus.de/>.

Our data privacy representative is CL Compliance und Datenschutz GmbH & Co. KG, Managing Director Jörg Schröder, Douglasstr. 11-15, 76133 Karlsruhe. You can reach our data privacy representative at tel.: +49(0)721 - 91250-88 or by e-mail at kontakt@compliance-datenschutz.de.

2. Purpose of data processing

For the purpose of tracing possible routes of infection for the responsible authorities, we collect and save personal data from you that you provide to us in the contact form in accordance with the Coronavirus Ordinance. We are obligated to process this personal data in accordance with Art. 6 (1) Coronavirus Ordinance. The legal basis of the described data processing is Art. 6 (1) (c) DSGVO.

3. Duration of storage

Your personal data, which we collect from you via this contact form, will be deleted by us four weeks after receipt.

4. Recipients of your data

Within our establishment, only those employees who need your data to fulfil our contractual and legal obligations will have access to it. In the event of a concrete suspicion of infection, the responsible authorities according to the Federal Infection Protection Act are recipients of this data. Your data will not be processed outside of the EU or the EEA.

5. Your rights

You are not obligated to provide your personal data; neither will the organizer check the accuracy of your information. However, if you do not provide us with your personal data, we are obliged to refuse your entry to the event. In addition to the right to information (Art. 15 DSGVO), the right to correct your data (Art. 16 DSGVO), and the right to lodge a complaint (Art. 77 DSGVO), you have the right to object under Art. 21 DSGVO:

Right to object

If your personal data is processed based on legitimate interests in accordance with Art. 6 (1) (1) (f) DSGVO, you have the right, in accordance with Art. 21 DSGVO, to object to the processing of your personal data if there are reasons for this that arise from your particular situation. We will then no longer process your personal data unless we can demonstrate compelling and legitimate reasons for the processing which outweigh your interests, rights, and freedoms, or that the processing serves to assert, exercise, or defend legal claims.

Recipient of an objection

The objection can be made without observing any formal requirement; with the subject "Objection" and stating your name and address, it should be addressed to:

Festspielhaus und Festspiele Baden gGmbH, Beim Alten Bahnhof 2, 76530 Baden-Baden or info@festspielhaus.de.