

ENJOY THE MUSIC AND PLAY IT SAFE!

To ensure you stay safe
at the Festspielhaus Baden-Baden
even during the times
of the coronavirus.



FESTSPIELHAUS
BADEN-BADEN

GENERAL NOTE

Please note that you are not permitted to attend the event if you are experiencing typical symptoms of a coronavirus infection, such as loss of taste or smell, fever, cough, or sore throat. This prohibition also applies if you are in contact with a person infected with the coronavirus – and for up to 14 days after such a contact.

FACE MASKS

Face masks must be worn within our premises, also during the concert. As soon as you have taken your table in our restaurant, you can remove your face mask. The distancing requirements are observed by the blocking of certain seats.

CERTIFICATE OF FACE MASK EXEMPTION REQUIRES NEGATIVE CORONAVIRUS TEST

Guests with a certificate of face mask exemption – if they in fact do not want to wear a mask – must present a negative coronavirus test result. This test result must not be older than 48 hours at moment of entry. These guests must always carry and present two documents: the certificate and the negative test result.

GENERAL HYGIENE RULES

Please observe the general hygiene rules when you visit the Festspielhaus. Adhere to sneezing and coughing etiquette and keep a sufficient distance from other people (at least 1.5 meters). Sufficient hand sanitizer dispensers are available in the foyers.

TICKETS

Tickets are personalized and not transferable.

BOX OFFICE

The box office opens 60 minutes before the performance and closes when the event begins.

ENTRY

The contactless entry and specially marked walkways ensure that you can maintain a sufficient distance. The Festspielhaus opens 60 minutes and the auditorium 45 minutes before the performance begins.

LATE ADMISSION

Given the situation, late admission to the auditorium is only possible to a very limited extent. Please try to be on time.

CLOAK ROOM

There are two cloakrooms available. We ask guests with seats in the orchestra ("Parkett" and "Parterre") and the 1st mezzanine ("1. Balkon"), rows 1 to 10, to use the cloakroom on the ground floor. For guests with seats in the 1st mezzanine starting row 11, in the side mezzanines ("Seitenbalkon"), and in the 2nd mezzanine ("2. Balkon"), there is a cloakroom on the third level.

LIFT

The lift may only be used by three people at once. Please allow enough time.

SANITARY FACILITIES

Our sanitary facilities are open. However, fewer people are permitted to use them at the same time due to the distancing requirements. It is compulsory to wear a face mask.

REFRESHMENTS

The AIDA Bar, AIDA Bistro, and AIDA Café on the second level will remain open for the events. Due to the current situation, we can only offer oven-fresh pretzels and drinks. The consumption of drinks and snacks is only permitted at the designated seats or standing tables.

AIDA RESTAURANT

The AIDA Restaurant opens 90 minutes before the performance and closes two hours after the end of the event. Please reserve a table. The collection of your personal contact data is required in the restaurant.

CAR PARK

The parking fees are to be paid at the information stand in the foyer. Please follow the signs.

PROGRAMS

Unfortunately it is not possible to sell program booklets. We offer advance information on the internet at www.festspielhaus.de. A program leaflet for personal use is available.

INTRODUCTIONS

Unfortunately, introductory lectures cannot be held live. Information to prepare for the events can be found at www.festspielhaus.de

WE KINDLY ASK YOU TO FOLLOW THE INSTRUCTIONS OF OUR STAFF.

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